



# 18° FINANCIAL TECHNOLOGY & INNOVATION CONFERENCE (CLAB)

September 19<sup>th</sup>, 20<sup>th</sup> and 21<sup>st</sup>  
Cartagena, Colombia

## DAY 1. SEPTEMBER 19<sup>TH</sup>

### 8:30 a.m. - 9:30 a.m. OPENING SESSION

**SANTIAGO CASTRO GOMEZ**, President, Asobancaria

**GIORGIO TRETENERO**, General Secretary, Latin American Federation of Banks -FELABAN

**GUSTAVO VEGA VILLAMIL**, President of CLAB and President of ACH Colombia

### 9:30 a.m. - 10:10 a.m. KEY NOTE SPEAKER

Innovation and digital transformation

### 10:10 a.m. - 10:40 a.m. NETWORKING BREAK

### 10:40 a.m. - 11:10 a.m. CONFERENCE KEY NOTE SPEAKER

#### KEY SPEAKER

**GUSTAVO VEGA VILLAMIL**, President of CLAB and President of ACH Colombia

### DIGITAL TRANSFORMATION TOOLBOX

For The Back Office

11:10 a.m. - 11:40 a.m. Distributed Ledger Technology (DLT) **R3**

11:40 a.m. - 12:40 a.m. Data processing

### 12:40 p.m. - 2:10 p.m. LUNCH

For The Middle Office

2:10 p.m. - 2:30 p.m. Big Data

2:30 p.m. - 3:00 p.m. API's

For The Front Office

3:10 p.m. - 3:40 p.m. Artificial Intelligence and Machine Learning

3:40 p.m. - 4:10 pm. Robotics: A case study. **JORGE IVÁN OTÁLVARO**, VP of Client Services, Bancolombia Group.

### 4:10 p.m. - 4:40 p.m. NETWORKING BREAK

### 4:40 p.m. - 6:00 p.m. Discussion Panel with Tech VPs

**PATRICIO MELO**, Executive VP of Operations and Technology, Davivienda

VP REGIONAL BANK

VP REGIONAL BANK

MODERATOR





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## DAY 2. SEPTEMBER 20<sup>TH</sup>

### INNOVATION

8:30 a.m. - 9:10 a.m. **DANIEL NAVARRO**, President, Nimmok "Regional trends on Financial Innovation"

Successful cases of Financial Innovation

9:10 a.m. - 9:40 a.m. CASE 1

9:40 a.m. - 10:10 a.m. CASE 2

10:10 a.m. - 10:40 a.m. CASE 3

10:40 a.m. - 11:10 a.m. NETWORKING BREAK

11:10 a.m. - 11:40 a.m. Award Ceremony of the *Financial Innovation Contest CLAB 2018*

### REGULATORY CHALLENGES OF NEW FINANCIAL SERVICES

11:40 a.m. - 12:50 p.m. Discussion panel with Latam Regulators

**FELIPE LEGA**, Director of Financial Regulation Unity (URF), Colombia

Regulator Country 1

Regulator Country 2

MODERATOR

12:50 p.m. - 2:40 p.m. LUNCH

### THE NEXT FINANCIAL SERVICES BUSINESS MODEL

Fintech

2:40 a.m. - 3:10 p.m. CASE 1

3:10 a.m. - 3:40 p.m. CASE 2

BigTech

3:40 a.m. - 4:10 p.m. CASE 1

4:10 a.m. - 4:40 p.m. CASE 2

4:20 p.m. - 5:10 p.m. NETWORKING BREAK

Neobanks

5:10 p.m. - 5:40 p.m. CASE 1

5:40 p.m. - 6:10 p.m. CASE 2



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### DAY 3. SEPTEMBER 21<sup>ST</sup>

#### MODERN CHALLENGES FOR THE MEANS OF PAYMENTS

9:00 a.m. - 10:20 a.m.

Franquicia

MERCADO PAGO

EVERTEC

#### NEW ERA, NEW HUMAN TALENT

10:20 a.m. - 10:50 a.m. Human resource management in processes of innovation and digital transformation

**AUGUSTO RESTREPO**, Founder “Equipos más humanos”, ExVP Human Resources Bancolombia Group

MICHAEL PAGE

VP de RRHH (1)

VP de RRHH (2)

Moderator: Best Place to Work

#### 10:50 a.m. - 11:20 a.m. NETWORKING BREAK

#### 11:20 a.m. - 12:30 p.m. Cybersecurity

MNEMO

TSK SECURITY

#### 12:30 p.m. - 1:10 p.m. CLOSING SESSION