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### Adding Big Data Successfully to the mix is Hard

"Only 27% of respondents described their Big Data initiatives as 'successful' and only 8% of respondents described them as 'very successful.' In fact, organizations were found to be struggling even with their Proof-of-Concepts (PoCs), with an average success rate of only 38%."

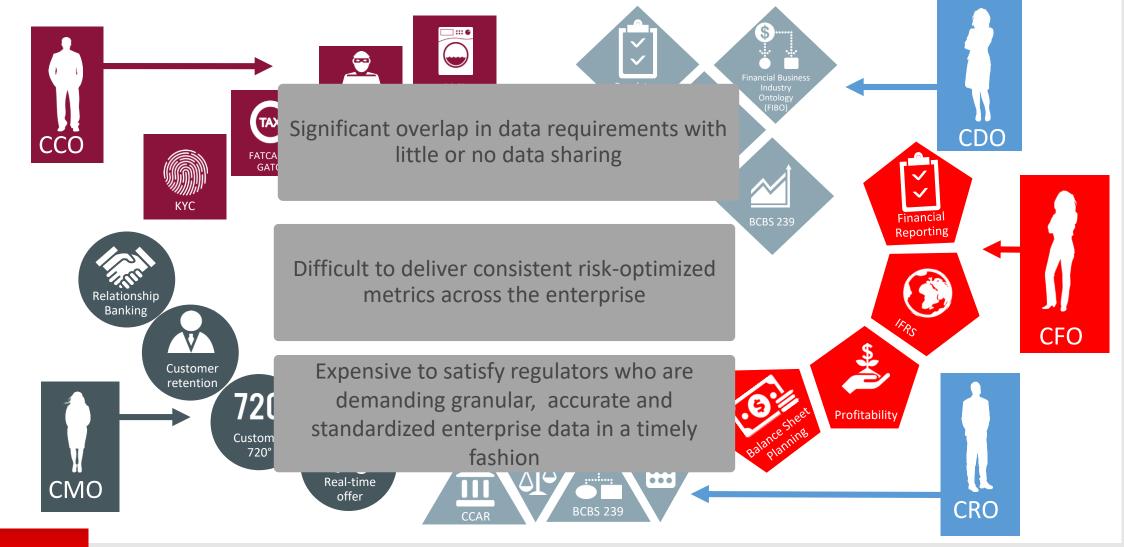


Capgemini Consulting, <u>Cracking the Data Conundrum</u>.

### Too many answers not enough questions



# Managing Your Data is Increasingly Complex





## Data Commonality within Finance, Treasury and Risk

Data Commonality	Asset Liability Management	Balance Sheet Planning	Funds Transfer Pricing	IFRS9	Profitability	Basel III - Regulatory Capital	Liquidity Risk Management	Regulatory Reporting
Asset Liability Management	100%	100%	78%	50%	73%	19%	16%	26%
Balance Sheet Planning	92%	100%	71%	49%	67%	9%	13.4%	22%
Funds Transfer Pricing	94%	94%	100%	47%	93%	20%	17%	28%
Profitability	92%	91%	97%	48%	100%	20%	17%	31%
Regulatory Reporting	65%	61%	58%	88%	61%	71%	94%	100%

Based on Oracle Financial Services Analytical Applications Data Requirements



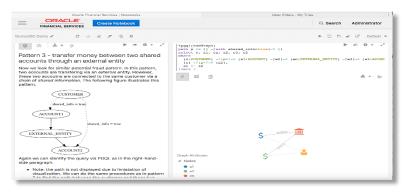
## Information Excellence Strategy

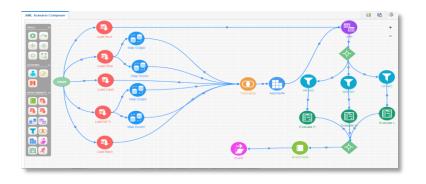
Operational Multi-Business & Quality Phone Mobile Online Advisor ATM Branch Opti-Channel **Customer understanding Information leverage** Data Banking, Insurance and Wealth Services Customer · Channel BI Account Rules, Leads Collateral Pre-approval Payments Next offer Offer Business Pricing Interaction Decisioining **Information as a Service** Metadata, Reference Data, 為放設 Analytics, Modelling **Productized Reporting** Self-Service Reporting Machine Learning & Visualization Structured data, curated **Un-Structured**, **Semi Structured**, **Agile** Analytical **Enterprise Data Provisioning Platform (EDPP)** 



## Analytics in Action...

#### Reduce Compliance cost

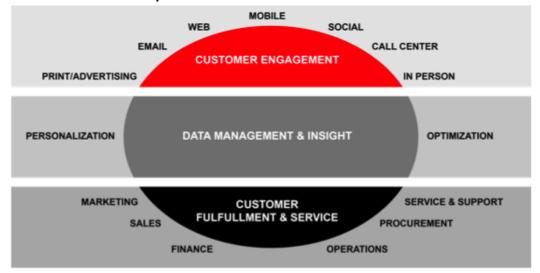




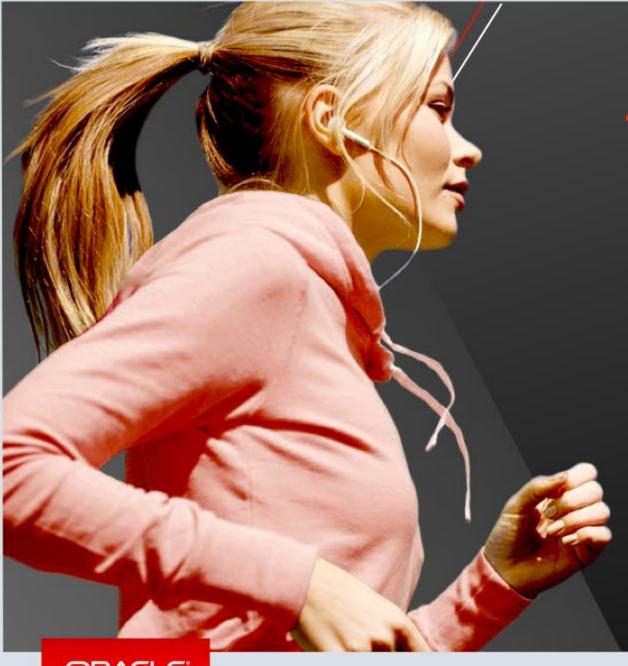
#### **Optimizing Finance Operations**



# Customer Insight is at the center of a great customer experience







# Jennifer Morris

A 31 year old married mother of two. She earns \$ 110,000 and is owner of a home in Washington DC.

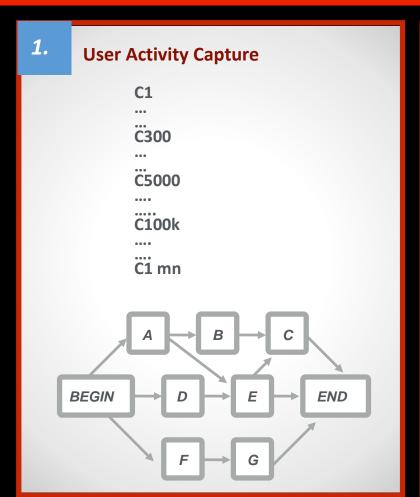
### Current Financial Scenario

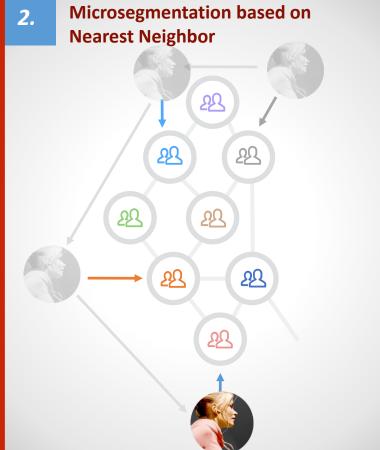
- One last payment to make on her car loan
- Has set up a modest travel goal
- Has Airmiles Credit Card which she pays in full

### Demo Highlights

 Use of machine learning to determine Jenny's Next Best Offer

### Next Best Offer: Initial Offer Palate









### Next Best Offer: Final Offer Recommendation

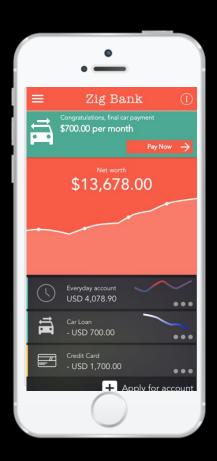
Adjustments to backend rank based on bank strategy and offer performance

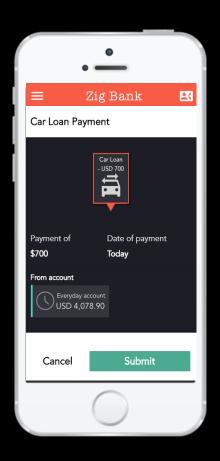
Top Ranked offer goes out as Recommendation on preferred channel

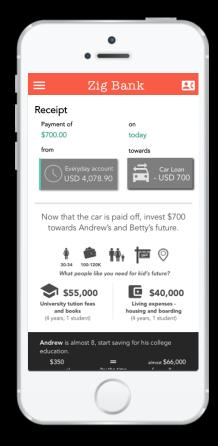


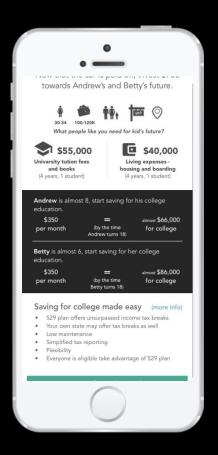


## Next Best Offer with Machine Learning









# Defining a New Saving Goal and Funding It

